

Conflicting narrative of a negative perception of trust brought on by the data tracking lawsuits with our vendors, investors, and users.



We will address this in a bi-annual conference and ad campaign. We can regain the trust in our users as well as protecting ad revenue.



Agenda

Existing Communication Connect



The Situation at Hand with Shareholders



Background and Analysis Information



Recommendations

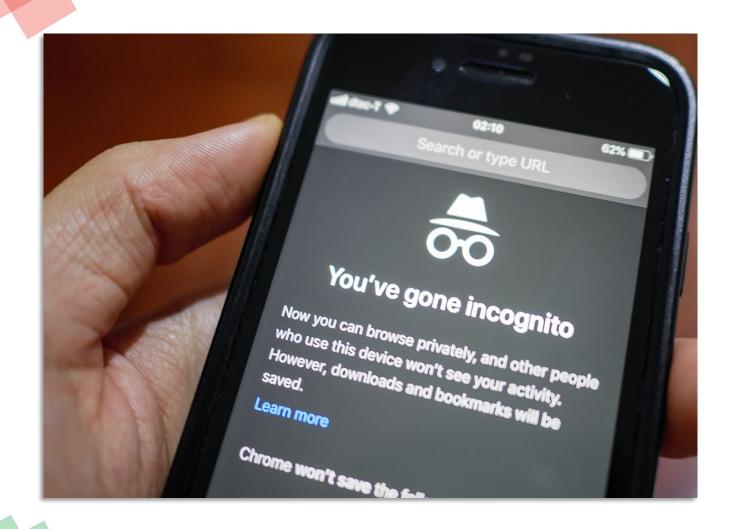


Response and Impact



Opportunities

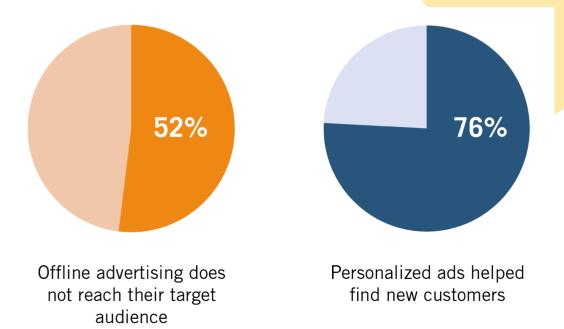




Google Faces \$5
Billion Lawsuit
For Data Tracking



Profit Loss Without Personalized Ads



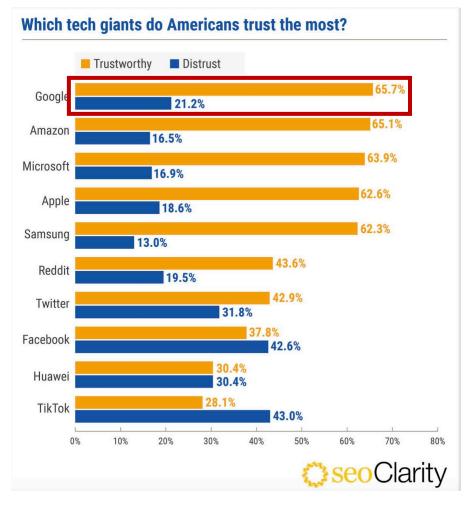
Source: Mueller & Castro, Center for Data Innovation

Consider Seven Sisters Scones, a mail-order pastry shop in Johns Creek, Ga., which relies on Facebook ads to promote its items. Nate Martin, who leads the bakery's digital marketing, said that after Apple blocked some ad tracking, its digital marketing campaigns on Facebook became less effective. Because Facebook could no

Source: Chen, New York Times



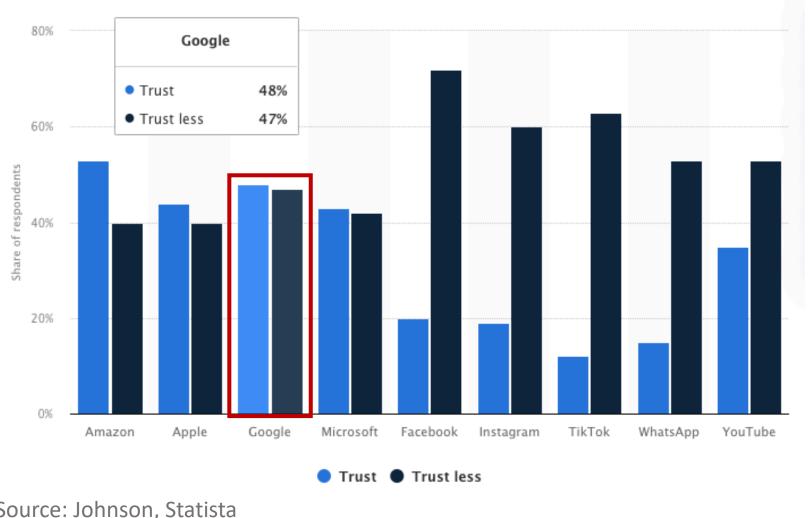
Decrease in Trust from Our Users



Source: Gandhi, SeoClarity



Decrease in Trust from Our Users







Lack of Confidence from our Shareholders







Targeting Communication to Stakeholders

Users

Vendors & Shareholders

- Advertise data privacy initiatives
- ✓ Communicate data intentions
- Assure effective ad programs
- Commit to business interests

Reinforce consumer trust

Protect revenues & investments



Users Data is in Good Hands

The goals of the Privacy Sandbox

The Privacy Sandbox is currently in development. It aims to:



Build new technology to keep your information private



Enable publishers and developers to keep online content free

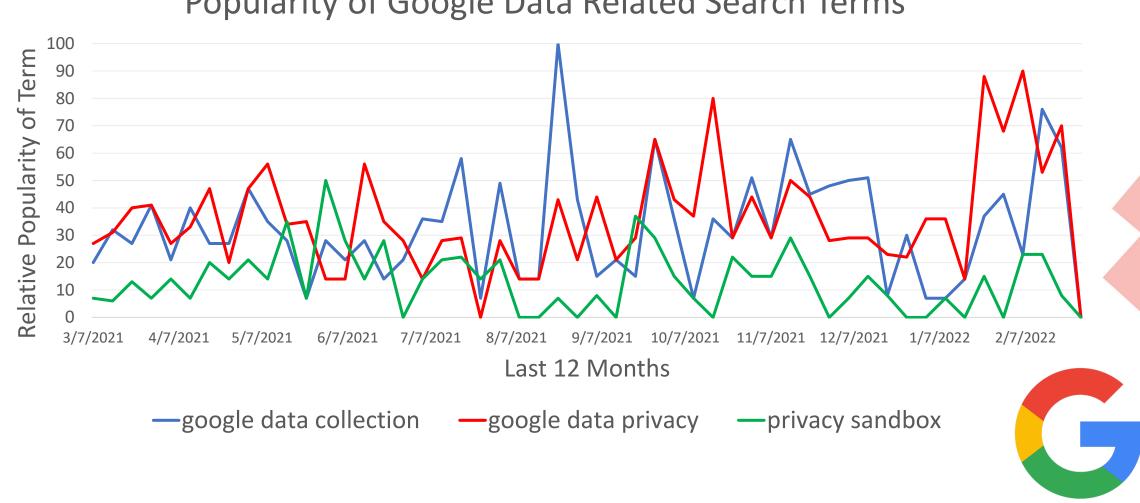


Collaborate with the industry to build new internet privacy standards



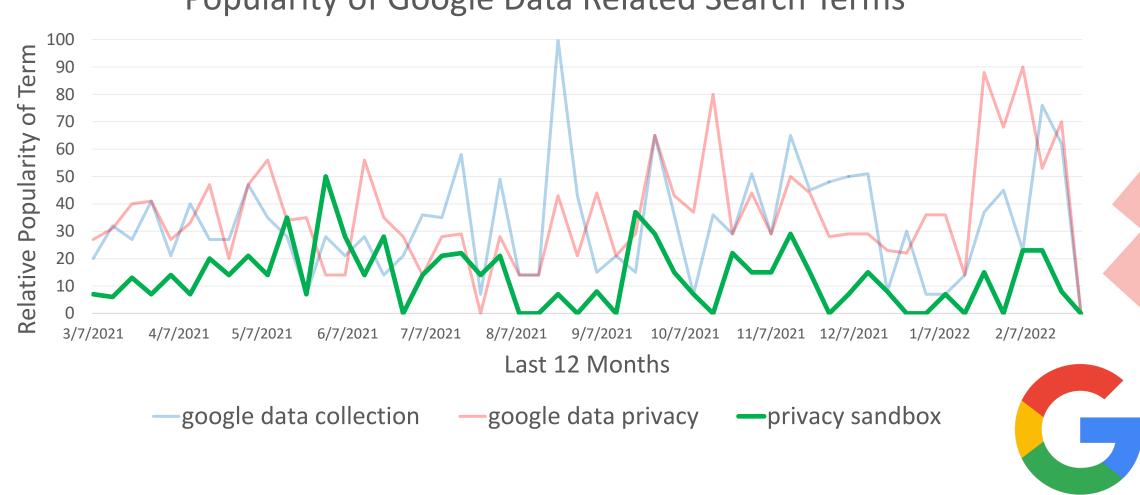
Our Privacy Initiative is Unfamiliar

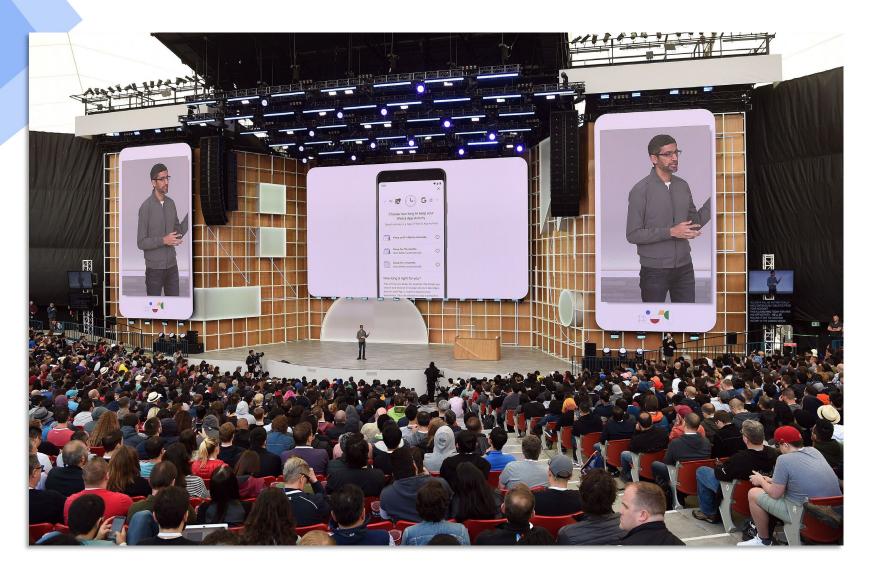
Popularity of Google Data Related Search Terms



Our Privacy Initiative is Unfamiliar

Popularity of Google Data Related Search Terms





Implementation
Of Google's
Bi-Annual
Conference



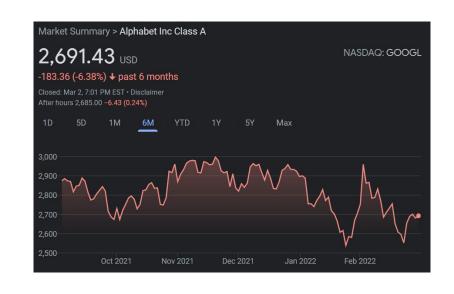
Building A Strong Future For Our Stakeholders

Vendors



Assure effective advertising with new technology

Shareholders



Reinforce confidence in our business model





To: Investors and Vendors

From: Javier Soltero, VP of Google Suite

Subject: Inviting You To Google's Bi-Annual Conference

Dear Valued Investors and Vendors,

Privacy is the future of internet legislation. We need to be ahead of the curve before drastic legislative steps are taken, so we are developing new methods and technologies with our advertising partners to allow for the same kind of ad success while also addressing user concerns.

To further the discussion on the change in advertising, we are inviting you to a conference taking place on **Friday September 2**, **2022**. Due to the current situation with COVID-19, this conference will be taking place online with a link that will be provided at a later date. This conference is the first of a bi-annual conference letting vendors and investors communicate their concerns or any questions they may have about new technology.

The topic of this conference will be the change in advertising in relation to the implementation of Google's new service "Privacy Sandbox." Privacy Sandbox is our new initiative where we are partnering with advertisers to develop new ways of categorizing users without the use of third-party cookies and cross-site tracking.

Kindly respond to this email by no later than August 1, 2022 to confirm your attendance in Google's first bi-annual conference. We are eagerly looking forward to your participation on September 2nd. If you have any questions, please contact us at support-in@google.com.

Thank you for your time,

Javier Soltero VP of Google Suite



Meeting Agenda

Organizer: Javier Soltero and Justin Schuh

Date: September 2, 2022

Time: 9 am

Meeting Type: Video Conference

Meeting Purpose: Discuss the changes in Google's advertising

with the implementation of Privacy Sandbox

9:00 am: Welcome Message

9:15 am: Privacy Issue Affecting Google

9:30 am: How do Personalized Ads Affect Advertising?

10:00 am: What is "Privacy Sandbox" and Why Is It Needed?

10:45 am: What Will Change with Google Advertising?

11:00 am: Breakout Rooms with Google Associates

11:45 am: Q & A with Justin Schuh

12:00 pm: Lunch

1:00 pm: Welcome Back from Break

1:05 pm: The Rollout and Implementation of Privacy Sandbox

1:45 pm: Q&A with Justin Schuh

2:00 pm: Closing Remarks



What Can We Learn From Our Competitors?

Apple's Annual Shareholder Meeting in 2019 created an open line of communication between the company and their investors that it raised stock prices 7% in the following days.



Source: The street investors



Who Can Attend the Conference?

Capped at 1000 people

Eligible to:

Shareholders who own over 100 shares of Google

or

Vendors that spend over \$50,000 in advertising for the previous year

The Cost Of A Conference

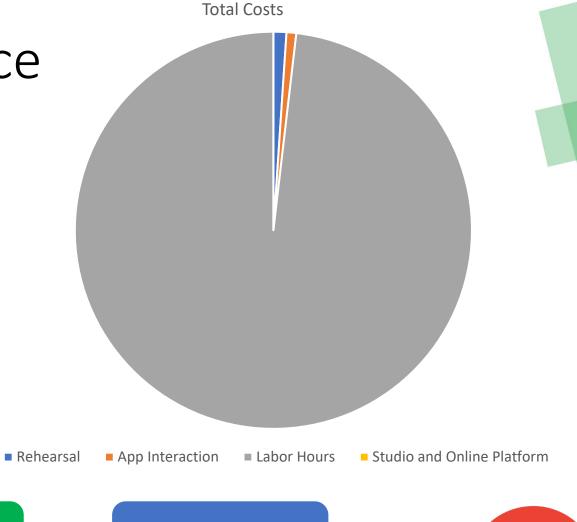
KPIs:

Stock Price



Ad Spent





Beg of Q2: Emails sent out to investors

Beg of Q3:

Receive responses from investors and vendors



End of Q3: Conference held in September



Advertise Future of Privacy



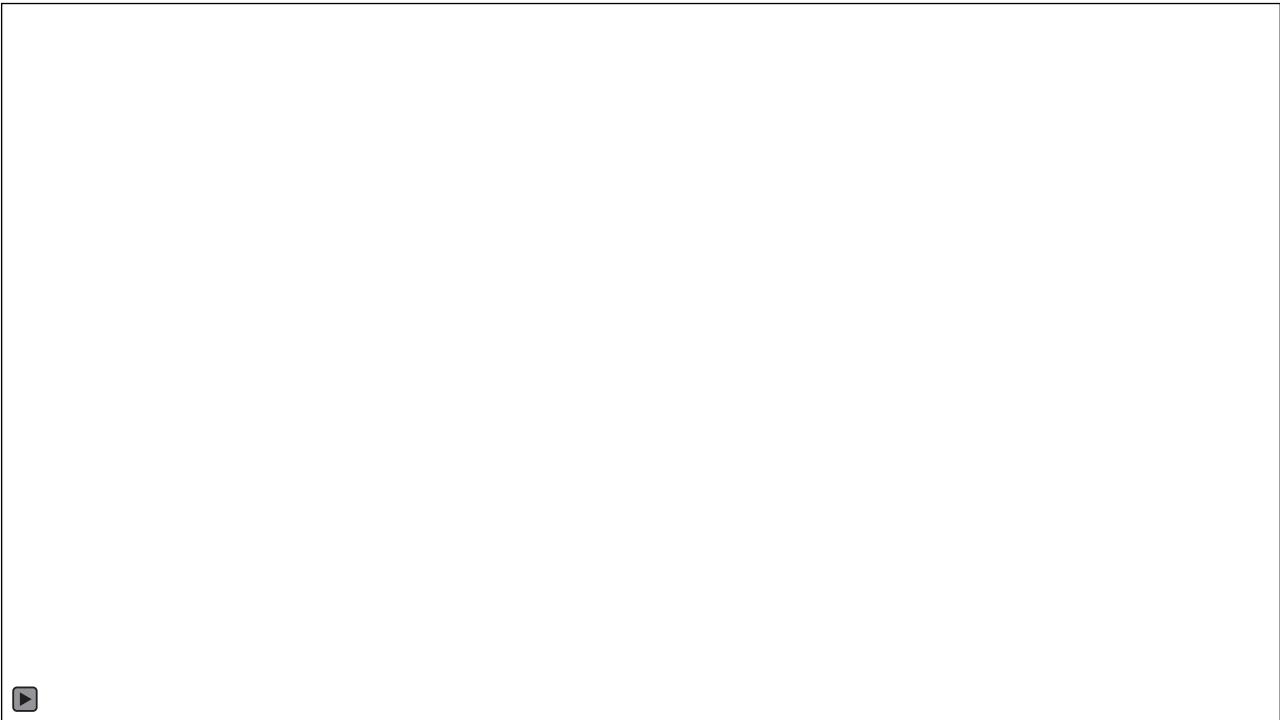


When you use our services, you're trusting us with your information. We understand this is a big responsibility and work hard to protect your information and put you in control.

Privacy Sandbox







Success of Similar Ad Campaign



Customer Deposits <u>Before</u> Ad Campaign

• 2018

-\$30 Billion

Customer Deposits <u>After</u> Ad Campaign

• 2019 +5

+\$37 Billion

• 2020 +\$80 Billion

-Wells Fargo Annual Reports



Strategy Going Forward

KPI: User Trust Metrics

Now:



Future:



Plan: Timeline and Budget

Ad Campaign



6 Months: Q4 2022 – Q1 2023

Budget

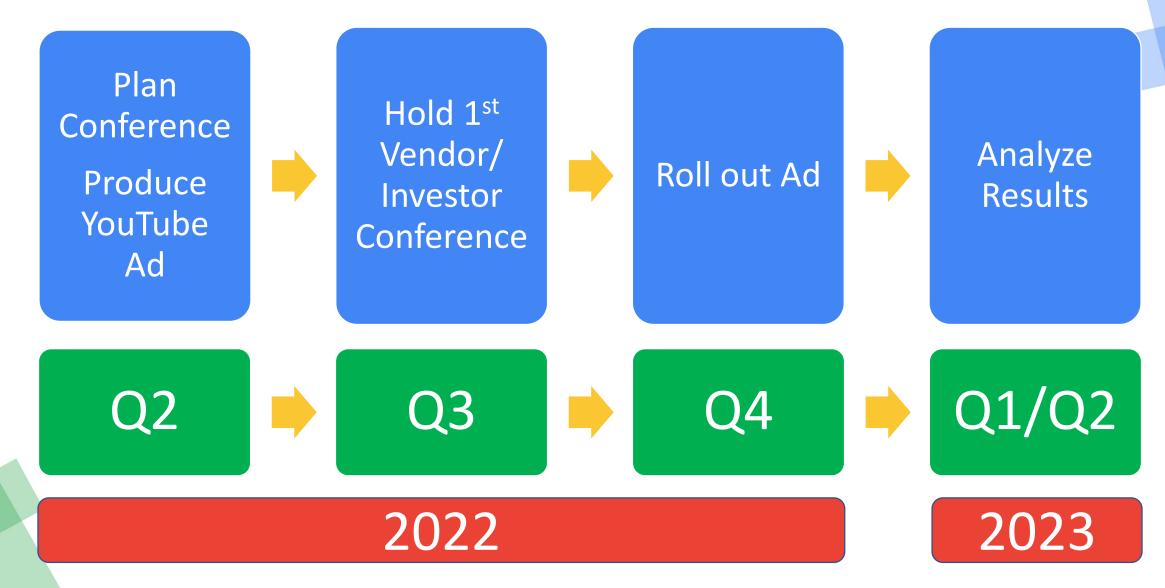
Production Costs: \$15,000

YouTube Ad Costs: \$300,000

Total = \$315,000



Turning Opportunity into Success



Who To Reach Out To?



Catherine Courage
VP Ads, User Experience



Justin Schuh Chrome Engineering, Privacy Sandbox



Javier Soltero
VP of Google Suite





Google



Google

Intro 1

Intro 2

<u>Agenda</u>

Data Privacy Lawsuits

<u>Profit Loss Without Personalized Ads</u>

Advertising Revenue

Decrease in User Trust 1

Decrease in User Trust 2

How Important is User Trust

Lack of Confidence from Shareholders

Targeting Communication

<u>User Data is in Good Hands</u>

Privacy Initiative is Unfamiliar 1

Privacy Initiative is Unfamiliar 2

<u>Implementing Conference</u>

Building a Strong Future for Shareholders

Meeting Letter

Meeting Agenda

What Can We Learn from Competitors?

Who Can Attend?

The Cost of a Conference

Google Conference Totals

Advertise Future of Privacy

Advertisement Video

Our Ads Have Worked

Success of Similar Ad Campaigns

How Similar Are We to Wells Fargo

Strategy Going Forward

Numbers for Our Campaign

Turning Opportunity into Success

Who To Reach Out To?

Protecting Revenues Through Building Trust

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